

HEAR Wisconsin is a nonprofit that helps infants, children, and adults with hearing loss by eliminating communication and language barriers through personalized services, technology, and education.

2023 MISSION OUTCOMES BY THE NUMBERS Over 10,000 People Served

Kellogg Child & Family Program

Impact Numbers

- 3,704 Hours of direct hearing-loss-specific services
 - **98%** Children in services, increased their language skills
 - **51%** Families are low income or from underserved communities
- 1,300 United Way diapers and wipes handed out per month to families

Sally's family connected with HEAR Wisconsin when she was 2 months old. After only a few months of participation in services, they noted the tremendous difference it has made for their child and family. Sally's skills are catching-up to those of her typically-hearing peers. When the time arrives for school, her parents are confident Sally will be ready.

Accomplishments

- Added an Intake/Service Coordinator to assist the program and help connect families with additional resources
- Added a Deaf/ASL Specialist
- Offering a continuum of intervention approaches by providers with advanced training and specialty certification to meet the unique needs of families whose babies and young children have hearing differences.



Mobile Audiology Clinic (MAC)

Impact Numbers

- 5,800 Services provided on MAC
 - **453** Audiology appointments completed at senior living communities
- 3,565 OSHA hearing tests were completed
- 1,782 Free hearing screenings

Accomplishments

- New partnerships were created with Casa Guadalupe, Freidens Food Bank, City on the Hill, the Guest House and more
- MAC provided free screening for individuals at 51 community events
- MAC has visited and screened many economically disadvantaged and diverse populations

During a hearing screening, our audiologist recommended a Special Olympic athlete to go have a full hearing evaluation completed. When he received his new hearing aids, his parents loved that the TV isn't so loud anymore, and he is amazed how much better he can hear.



Audiology Clinic

Impact Numbers

- 3,814 Audiology appointments completed
 - 877 New hearing aids fitted
 - 4 Dedicated and certified audiologists

Accomplishments

- Added an Audiology Technician to the team
- Installed new office management system for better reporting and automated appointment reminders
- Continues to serve all ages, from young children to older adults

A patient upgraded his cochlear implant processor and needed a new compatible hearing aid. After much research, our audiologist programmed his new processor, hearing aid and cellphone to work together seamlessly.

Assistive Technology Center

Impact Numbers

- 1,449 Assistive Technology Center clients served
 - 75% Of clients received TEPP vouchers to reduce the cost of equipment
- Accomplishments
- The team was able to increase the number of speech and mobilityimpaired vouchers for clients
- Added a new Assistive Technology Center Associate who wears cochlear implants and is fluent in American Sign Language

A low-income family of a 9 year old boy had applied for a speech-impaired voucher, but a co-payment was required that they were unable to afford. His classmates sold assorted items during lunch to come up with the \$100 co-pay to help their friend out.

Adult Day Services - Community Access for the Deaf

Impact Numbers

- 17 Clients were served
- 1,246 Hours of services were provided in the community
 - **314** Days of service provided
- Accomplishments
- Clients enjoy attending the monthly "Deaf Bowling" group outing
- Clients involvement in the "memory/ game improvement" group has resulted in peer relationships forming outside of the program

Two adults enjoyed the bowling group so much that they signed up for the Special Olympics bowling and received 3rd place in the state. One adult loved our golf outing that he signed up for Special Olympics golfing and placed 1st in the state and 5th in the nation!





HEAR Wisconsin, a nonprofit orgnaization, is headquartered in the Kay Eckstein Speech & Hearing Center (West Allis, WI), in honor of late Kay Eckstein and her philanthropic family. Her desire to help children and adults with hearing loss led to a most commemorative gift to make this fully owned facility a resource to all who enter it. To learn more about HEAR Wisconsin, visit <u>www.hearwi.org</u>